

SUMMARY OF ENHANCEMENTS

The following is a partial listing of enhancements and corrections made to Inquest in version 6.1.6 available June 28, 2010.

1. MOBILE COMPUTING
A. Windows Mobile – Extinguisher Model Number Scanning Inquest will now decode the extinguisher model number into the following components when scanned: <ul style="list-style-type: none">• Manufacturer• Size• Type• Manufacture Year (if available) If the model number is not recognized the technician will be prompted for the information. Additional scans with the same model number will then be recognized.
B. Windows Mobile – Extinguisher Summary Summary information is available to determine the number of extinguishers to be pulled for service or exchange. This summary can be run to list by size/type or model number. To access the summary open the list of extinguishers, then from the "Menu" select the "Summary" option.
C. Windows Mobile – Notes The "Notes" tab will be the first information displayed when a work order is opened if there are notes available.
D. Windows Mobile – Notes Changed The "Upload Status" report will now flag when the notes have been changed on the handheld by the technician.
E. Windows Mobile – Work Order Type When adding a work order in the field the technician can specify if the work order is "Scheduled Maintenance" or a "Service Call".
F. Windows Mobile – Services tab without a Last Service Date For accounts where a last service date has not been entered the handheld application would potentially have a problem displaying the list of services on the work order. This problem has been corrected in 6.1.6.
G. Windows Mobile – High Resolution Screen List columns on the handheld will now be resized appropriately on high resolution handheld devices.
H. Windows Mobile – Subcategory for Parts The Inquest parts list will now utilize a subcategory to help reduce the number of parts listed and assist in selection.
I. Windows Mobile – Multiple Technician Improvements Improvements have been made in the synchronization process to allow the changes to be merged from multiple technicians updating the same work order.
J. Windows Mobile – First Aid Support The new service "First Aid" includes a new tab called "Stock" that will list the standard fill for the cabinet being restocked. Selecting an item and entering a restock quantity will automatically add the item to the invoice.

2. ACCOUNTING INTERFACE

A. Parts Subcategory

Inquest will now allow a subcategory within the existing service category for the parts list available on the handheld.

B. QuickBooks Links Tool

The QuickBooks data links tool has been improved so that the Inquest customer records are sorted in and display the QuickBooks key the customer is linked with.

3. MISCELLANEOUS

A. New service type "First Aid"

A new service called "First Aid" has been added to Inquest. The "First Aid" service will track a standard fill for each cabinet to be restocked. Part numbers will be associated with the standard fill items so that when a restock quantity is entered on the handheld the part number will be added to the invoice.

Note: All changes listed were made after the previous release v6.1.5 available May 12, 2010.