

SUMMARY OF ENHANCEMENTS

The following is a partial listing of enhancements and corrections made to Inquest in version 6.1.2 available March 11, 2010.

1. INQUEST – NEW FEATURES
A. Dispatch Board The dispatch board will allow the scheduling of appointments for work orders. To start the dispatch board: <ol style="list-style-type: none">1. Open Inquest2. From the "Work Orders" menu select the "Dispatch" menu option
B. Reports A new report interface has been added that will allow the modification of report templates without the purchase of special software. To edit a report template: <ol style="list-style-type: none">1. Open Inquest2. Preview the report3. From the preview windows toolbar click the "Edit" option4. Make any changes5. Upon closing the preview the new template will be saved to the local desktop computer
C. Export Fire Extinguishers to Excel A program will allow the export of any fire extinguisher list to an Excel spreadsheet: <ol style="list-style-type: none">1. Click "Start" menu and select "All Programs"2. In the "Technosoft" program group select "Inquest – FE Export Utility"3. The program requires a spreadsheet containing the column headers to export in the first row. The available column names can be found on the "Help" menu of the program.
D. Date Selection Button All date fields within the desktop program will have a button on the right side of the field to bring up a calendar selection.
E. Navigation Bar A navigation bar has been added to allow easy selection of adding new and finding existing records.
F. Deficiency Reminders – Update Status The outstanding deficiencies can now be updated from the "Reminders" form by double-clicking on the deficiency listed.
2. MOBILE COMPUTING
A. Synchronization Settings The synchronization settings have been moved to their own input form to prevent unintentional modification.
B. Establish Network Connection Windows Mobile 5 and later devices will now attempt to establish a network connection when the synchronization screen is accessed. This is primarily for technicians who access the remote server over a cell phone provider's data connection.
C. Mfg and Model Dropdown fields An option to clear these dropdown fields has been added to the handheld program.
D. Invoice Calculation Handheld will be prevented from powering down during the invoice calculation process.

3. REMOTE SERVER

A. Synchronization Settings

The synchronization settings have been moved to their own input from to prevent unintentional modification.

To access the settings from:

1. Open the Remote Server
2. From the "File" menu select "Settings"

B. Invoice Number Assignment

An issue that would not allow the invoice starting number for a technician to be cleared has been corrected.

4. REPORTS

A. Dispatch Report

A new dispatch report has been added to correspond with the dispatch board. To produce the dispatch report.

1. Click the "Reports" button on the "Navigation" bar
2. Select the "Dispatch Report" option
3. Click OK

5. ACCOUNTING INTERFACE

A. No QuickBooks Job Link

If an invoice is produced for a work order and the service location is not linked to a QuickBooks job the QuickBooks Customer will be used if available.

B. Manual Send Switch

In the accounting interface advanced settings a new "Manual Send" switch has been added. By turning this setting on the user will have to access the work order "Invoice" tab and click the "Resend Invoice" button before the work order will be sent to the accounting program.

C. Address Line Lengths

The shipping address lines will now be limited to the line length of 41 allowed by QuickBooks.

Note: All changes listed were made after the previous release v5.3.4 available December 7, 2009.