

SUMMARY OF ENHANCEMENTS

The following is a partial listing of enhancements and corrections made to Inquest in version 5.2.9 available August 11, 2009.

1. MOBILE COMPUTING
A. Windows Mobile – Multiple Service Work Order and Bar Code Scanning Work orders with different services could inadvertently change the equipment type. This would occur when equipment from different services were scanned in succession. For example, if you scan a fire extinguisher first and then immediately scan an exit light; the exit light type may change or be wiped out. This issue has been corrected in 5.2.9.
B. Windows Mobile – Parts Used on Invoice Calculation Parts used during an inspection always defaulted to a quantity of 1. Now, the actual quantity used will be inserted onto the invoice.
C. Windows Mobile – Clear 'Paid' and 'Customer Signature' when the invoice amount changes If an invoice that has been marked as paid and/or has a customer signature is changed; the technician will be prompted that the paid amount needs to be reentered and/or the customer signature needs to be recaptured.
D. Windows Mobile – Equipment List Status Column Improvements If scanning multiple equipment bar codes without going back to the equipment list would leave several equipment inspection status fields with their old value. This issue has been corrected in 5.2.9.
E. Windows Mobile – Handheld Audit Trail Improvements The following events have been added to the handheld audit trail. <ul style="list-style-type: none">• Work Order Delete• Invoice marked as paid and amount collected
F. Windows Mobile – Add Work Order/Customer Search Improvements When adding a work order; the customer list search has been improved so that the search text entered will be matched anywhere in the search field. Also, address will display on 1 line within the customer list with the street address always at the beginning of the line regardless of how it has been entered into the main database.
G. Windows Mobile – Remote Server and SQL Server The Remote Server will not prompt for a user id and password for a SQL Server database that has been setup to use SQL Server authentication. The password can be optionally saved so as not to prompt on the next remote server startup.
2. QUICKBOOKS INTEGRATION
A. Batch Invoicing When a batch invoice was successfully submitted; the success message box was causing the program to crash. This has been corrected.
B. QuickBooks Links Tool The QuickBooks data links tool has been improved so that the Inquest customer records are sorted in and display the QuickBooks key the customer is linked with.

3. MISCELLANEOUS

A. Inactive Switch on Customer Location

An "Inactive" checkbox has been added to the customer location data entry screen. By changing this setting you will be prompted to set all service schedules associated with the location as either "Active" or "Inactive". Also, any locations with the "Inactive" setting turn on will not be downloaded to the handheld customer list.

Note: All changes listed were made after the previous release v5.2.8 available July 15, 2009.